



- TROY MOTOR SERVICE
- DRIVES AND CONTROLS
- POWER TRANSMISSION
- INDUSTRIAL RUBBER
- MATERIAL HANDLING
- INDUSTRIAL SUPPLY
- POWER GENERATION
- FIELD SERVICES

Bruce Flagler joined our Troy Belting and Supply Company family thirty seven years ago on 02-26-73. After starting in our Warehouse: shipping and receiving and making deliveries, he moved on to the Belt Shop making up belt orders with Bob Hilt and installing them in customer's facilities.

In 1975 he transferred to Inside Sales handling product lines for mechanical, electrical power transmission and material handling.

In 1987 he became a Territory Manager in sales for the Capital District, south to Saugerties, east to Berkshire, MA and into the northeast corner of Connecticut.

Bruce became symptomatic with ALS in the fall of 2007. Troy Belting accommodated him by creating a new position in January 2008 within the company so that he could come back inside to work. The position of Safety and Training Coordinator required that our current in house safety and training program be organized, updated and expanded to include compiling all data and working hands on with our employees regarding safety and training issues.

The communication issues Bruce experienced while selling earlier rapidly worsened. Bruce found himself unable to speak in early 2008. Despite this limitation and with help from our General Manager and those on the Safety Committee, Bruce was able to oversee the Safety and Training program with great success. In October 2009 after the Department of Labor's Safety and Health Achievement Recognition Program (SHARP) conducted its annual inspection, Troy Belting celebrated a perfect score for zero incidents and was recognized with a SHARP flag as a model organization, one that operates an exemplary safety and health management system. We give a great deal of credit to Bruce for spearheading this project.

Currently, Bruce utilizes a Peg Tube for nourishment and requires two half days off each week to attend doctor's appointments, strength therapy and testing at the ALS clinic. Despite his physical decline Bruce continues to persevere with remarkable courage in an effort to stay whole and productive. He is dedicated to support and publicize ALS research and those facilities that provide care to ALS patients. We are all very proud of Bruce and hope to keep him here as long as possible.

We continue to learn a daily lesson from this man who still retains a great sense of humor and a perpetual willingness to help regardless of how challenging his day may be.

That's "our" Mr. Bruce Flagler.

A handwritten signature in cursive script, appearing to read "Karen", written over a horizontal line.

Karen E. Smith
President

A handwritten signature in cursive script, appearing to read "Jason W. Smith", written over a horizontal line.

Jason W. Smith
Vice President

